# **Registration Program**



**Keynote:** 

# What Was I Thinking?! Cognitive Biases in Human Error and Decision-Making

**Jennifer Serne, Ph.D.** Associate Professor, Central Washington University

# June 2 & 3, 2025

# **Pendleton Convention Center - Pendleton, OR**

**Register online at safetyseries.cventevents.com/blue25** 

Monday offers sessions in Spanish!

# General Conference Information

This 17th Annual event focuses on helping organizations, no matter the company size or industry, strengthen their safety culture.



### Registration

Early registration is encouraged. **Register online at safetyseries.cventevents.com/blue25**. Registrations also accepted by mail and scan/email. Checks, purchase orders, and credit card are accepted for registrations. If space is available, you may register at the conference.

#### Pre-registration deadline is May 23, 2025

Please call 503-947-7411 for session availability after this date.

**To register**, complete the conference registration form and make your check or purchase order payable to:

#### Oregon SHARP Alliance Federal tax ID: 93-1301636

Mail payment and registration form to:

Blue Mountain Conference PO Box 5640 Salem, OR 97304-0640

FAX: 503-947-7019

(must include credit card information or purchase order)

### **Conference Location**

**Pendleton Convention Center** 1601 Westgate Pendleton, OR 97801

www.meetinpendleton.com

#### Parking

Parking is free. There is a large parking lot at the Convention Center.

### **Registration cancellation policy**

All cancellations must be in writing and received before May 23. After that date, no refunds are granted. Substitution of attendees is allowed. Registrants who do not attend the conference (no shows) are required to pay in full.

### **Lodging Options**

A block of rooms has been reserved at the Oxford Suites in Pendleton. You are responsible for making your own lodging arrangements and paying for the room and tax upon check-out.

Reservations must be made by the cut-off date below to receive the rate.

#### Oxford Suites 541-276-6000

Cut-off date: May 2, 2025

\$110 + tax

Group block name: Blue Mountain Safety Conference 25

### **Questions?**

Call the Conference Section at **503-947-7411** or **888-292-5247** (toll free) option 1

Email: oregon.conferences@dcbs.oregon.gov

Visit: osha.oregon.gov/conferences

# **Monday, June 2, 2025** Schedule and Pre-conference Workshops



#### Monday offers sessions in Spanish!

Send staff who would prefer to learn important safety and health information in Spanish.

12:30 p.m.

Registration opens

1-2:15 p.m.

Pre-conference Workshops

#### Fundamentos y Mejores Prácticas de un Comité de Seguridad (Safety Committee Basics)

Durante esta capacitación, hablaremos de los requisitos de OSHA de Oregon y mejores prácticas para que sus reuniones o comités de seguridad sean más productivas y exitosas. Estaré compartiendo estrategias y recursos bilingües para apoyar a su organización en el desarrollo de prácticas de seguridad que producirán una cultura de seguridad más fuerte. En la última parte de nuestro tiempo juntos repasaremos brevemente el resto de los requisitos de este reglamento que introduce el tema de Análisis de Incidentes al igual que la Identificación de Peligros.

 Naomi Hernandez, ASP/Profesional Asociado de Seguridad

Consultora Superior de Seguridad SAIF Corporation, Salem

 Elena Reyes-Santos, MS/ Maestría en Ciencias Consultora Superior de Seguridad SAIF Corporation, Salem

#### Introducción de MonteCargas Eléctricas (PITs)

Todos los días se utilizan vehículos industriales motorizados, como los montacargas, gatos de paletas motorizados, carretillas elevadoras y otros equipos motorizados para levantar y desplazar equipos o apilar materiales... Cuáles son los riesgos asociados con las Carretillas industriales Eléctricas?

#### Felix Monroy

Coordinador Senior de Gestion de Seguridad de Procesos / Salud y Seguridad Ambiental Lamb Weston Boardman Center / Morrow Cold Storage Boardman

# Traffic Control Certification (12:30-5:30 p.m.)

This is a certification class for traffic control; commonly known as "flagging class". This certification is good for three years in Oregon, Washington, Idaho, and Montana. The training takes four hours of instruction and an hour for testing. There are 50 questions, and attendees must pass with an 80 percent on the test. This is an Oregon Department of Transportation-supported, three-days-or-less curriculum that Michelle has been trained to provide for certification. The curriculum is taken from the Manual on Uniform Traffic Control Devices (MUTCD book) Part 6, a condensed version for this certification and for people to be able to carry this information with them for further instruction when needed.

Michelle Bratlie, BS
 Tribal Employment Rights Office (TERO) Apprenticeship
 Training Coordinator (ATC)
 Confederated Tribes of the Umatilla Indian Reservation
 Pendleton

# **Monday, June 2, 2025** Schedule and Pre-conference Workshops



#### Heartsaver CPR/AED/First-Aid Certification (1-5 p.m.)

Heartsaver courses are designed for anyone with little or no medical training who need a course completion card for a job, regulatory (for example, OSHA), or other requirements. These courses can also be taken by anyone who wants to be prepared for an emergency in any setting. For many Heartsaver courses, students receive a course completion card that is valid for two years.

Brian Warren
 Regulatory Specialist
 City of Pendleton, Pendleton

PSM - Process Safety Management: The Building Blocks of a Solid Health and Safety Management Program (1-5 p.m.)

The presentation reviews the 13 elements of the Process Safety Management regulation and provides examples/tips for each element. Attendees should be able to take away information to apply to their workplaces, even if they are not legally required to implement a PSM program. There is discussion about some case studies where implementing aspects or elements of a PSM program could have averted the accident or sequence of events.

#### Brandi Davis

Health Enforcement Manager – Portland Operations Oregon OSHA, Tigard

#### Serious Injury or Illness at Work: Now What? (1-4:30 p.m.)

While serious injuries and illnesses happen routinely in the workplace, individual employes are often unprepared for the aftermath of such an event occurring in their workplace. While this session touches briefly on the accident investigation process, the focus is on what an employer can and should do, after the injured worker is on the mend, to get them back to work. Topics covered include injury reporting and recording, rehabilitation services, and how transitional return-to-work policies can save time, trouble, and cost while getting the employee back to work. Also covered are the Preferred Worker Program and the Employe-at-Injury Program.

- Mark Hurliman, CSHM Voluntary Programs Coordinator Oregon OSHA, Medford
- Christy Johnson Reemployment Specialist Workers' Compensation Division, Salem
- Greig Lowell
   Statewide Consultation Manager
   Oregon OSHA, Salem
- Joe Sypal, SGE
   EHS Manager
   Sherwin-Williams Purdy Facility, Portland
- Zoe Tacadena Reemployment Specialist Workers' Compensation Division, Salem
- Cheyenne Williams, AS Return to Work Consultant SAIF Corporation, Bend

2:15-2:45 p.m.

Break

# **Monday, June 2, 2025** Schedule and Pre-conference Workshops



#### 2:45-4:30 p.m.

#### Pre-conference workshops

**Traffic Control Certification (concludes)** 

Heartsaver CPR/AED/First-Aid Certification (concludes)

PSM - Process Safety Management: The Building Blocks of a Solid Health and Safety Management Program (concludes)

Serious Injury or Illness at Work: Now What? (concludes)

#### Liderando el Camino: Construyendo una Cultura de Seguridad Próspera (Safety Culture)

Esta sesión ayudará a explicar que es una cultura de seguridad de alto rendimiento y aprenderemos sobre la importancia de crear nuevos lideres. Hablaremos de como los Latinos evaluamos el peligro y compartiré un modelo de operación para ayudar tanto a los empleados como a los lideres a identificar áreas de oportunidad para que juntos puedan crear un lugar de trabajo más seguro.

- Naomi Hernandez, ASP/Profesional Asociado de Seguridad
   Consultora Superior de Seguridad
   SAIF Corporation, Salem
- Elena Reyes-Santos, MS/ Maestría en Ciencias Consultora Superior de Seguridad SAIF Corporation, Salem

#### Identificación de Peligros (Hazard Identification)

En este curso aprenderemos a identificar peligros, realizar inspecciones de seguridad y salud, analizar los peligros y comunicar los peligros a través de la redacción de informes.

 Alexia Gamboa, BS Consultora de Seguridad Ocupacional Oregon OSHA, Pendleton



**7:15-8:15 a.m.**Hot breakfast buffet (provided)**7:15 a.m.-4:15 p.m.**Registration open

#### 8:15-8:30 a.m.

Welcome

- Jessika Kilgore
   Conference Planning Committee Chairperson
- Stephen Lund
   Interim Deputy Administrator, Oregon OSHA
- **>** SHARP Alliance Representative

#### 8:30-9:45 a.m.

#### Keynote

#### What Was I Thinking?! Cognitive Biases in Human Error and Decision-Making

As humans, we are all prone to unconscious biases, whether we recognize them or not. Most of the time these natural psychological processes help us reduce our cognitive load when coping with the inherent complexity of our world. However, these sneaky mental shortcuts can also prevent us from developing an objective and accurate picture of the set of circumstances resulting in poor decision-making and less than desirable outcomes. This presentation introduces some common cognitive biases that contribute to poor decision-making and accidents, and we discuss some proven mitigation methods that organizations can use to reduce human error and workplace accidents.

#### Jennifer Serne, Ph.D.

Associate Professor and Program Director, Safety Health Management Programs Central Washington University, Ellensburg, Washington 9:45-10:30 a.m.

Break and Visit Exhibits

#### 10:30-11:45 a.m.

**Breakout Sessions** 

#### **Effective Accountability Systems**

Tired of finger pointing and the blame game going on at work? Want to learn effective methods for holding the workforce accountable for health and safety? Would you like to improve morale and learn ways to motivate staff toward improved safety and health performance? This informative session helps you accomplish the above objectives by covering the elements of an effective accountability system, explaining how to implement and maintain an effective accountability program, and provide insight into the psychology behind workplace behaviors.

 Mark Hurliman, CSHM Voluntary Programs Coordinator Oregon OSHA, Medford

#### **Electrical Safety for the Non-Electrician**

Attendees learn comprehensive basic electrical safety, how to work next to energized electrical systems, and how that work can be successfully performed. The material presented is the latest information from the NFPA 70 (National Electrical Code), NFPA 70E (Standard for Electrical Safety in the Workplace), Oregon OSHA, federal OSHA, and the Center to Protect Workers Rights (CPWR). Individuals who are new to electrical work, as well as those who do electrical work, learn the latest and safest way to work with electricity.

Dave Jacobsen
 Safety Consultant and OSHA Authorized Trainer
 GEW LLC, Vancouver, Washington



#### **PTSD Impacts on the Workforce**

Greater awareness around mental health in the workplace is now leading to more recognition of trauma and how it can affect one's performance and work experience. With the workforce being joined by veterans from combat experiences and employees with personal trauma, some new programs offer training to help HR professionals, managers, and others in leadership roles recognize how trauma shows up in the workplace. In this session, we discuss how to create policies and procedures to better support staff dealing with trauma from personal or even past professional experiences. We also discuss ways to prepare managers and supervisors how to recognize and deal with employees with PTSD.

 Brian Warren Regulatory Specialist City of Pendleton, Pendleton

#### I Have My Personal Protective Equipment (PPE), Now What?

You truly feel you have done your due diligence and provided what you feel is the appropriate personal protective equipment (PPE) for the tasks at hand. However, you still find the PPE you spent good money on everywhere except being used properly. Frustrating, isn't it? By the end of this class, you have a better understanding of risk perception and how it relates to PPE, how to achieve better buy-in when it comes to wearing and caring for assigned PPE, and getting better employee involvement when managing your PPE programs.

 Cory Stengel Senior Occupational Health Consultant Oregon OSHA, Bend

#### Farm Safety Blueprint: Machine Guarding and Energy Control Essentials

We often overlook the importance of controlling energy through effective methods such as lockout/ tagout on motorized vehicles and farm equipment. Unfortunately, there are too many tragic stories of farmers who didn't make it home due to a simple lack of energy control. Similarly, inadequate machine guarding on farms can lead to life-threatening or fatal injuries. In this session, we discuss these hazards and share best practices to help you reduce the risk of such heartbreaking events on your farm.

- Luke Betts, CSP, ARM-E, ASP, AIS Senior Safety Management Consultant SAIF Corporation, Bend
- Wes Koester, BS Senior Safety Management Consultant SAIF Corporation, Springfield

#### **Effective Safety Committees**

Need help understanding safety committees and meetings? (All businesses in Oregon are required to have safety meetings or safety committees). Learn more about Oregon OSHA requirements, benefits to your business, and how to keep workers safe on the job through this workshop. If your business has a safety committee, consider having your entire committee take part in this.

- Phil Jensen
   Senior Safety Management Consultant
   SAIF Corporation, Bend
- Mark Swanson Senior Safety Management Consultant SAIF Corporation, Bend

11:45 a.m.-12:45 p.m. Lunch (provided) Prize drawings



#### 12:45-2 p.m.

#### **Breakout Sessions**

#### **Safety Leadership on the Front Lines**

A "normal" day in the course of being a supervisor includes production demands, training, coordinating resources, scheduling, hiring, resolving workplace issues, and completing daily reports. That's what a leader on the front line does and it's what you do every day managing the unpredictable. But what about all this extra safety stuff? In this course, we identify opportunities and resources to help front-line leaders take their safety game to the next level and turn their teams into safety juggernauts.

- Luke Betts, CSP, ARM-E, ASP, AIS Senior Safety Management Consultant SAIF Corporation, Bend
- Mark Swanson
   Senior Safety Management Consultant
   SAIF Corporation, Bend

#### NFPA 70E - Making a Difference in Electrical Safety

Attendees learn how the NFPA 70E has been designed to answer the questions of how to properly address allowable and necessary energized electrical work. Refence material consists of the NFPA 70 (National Electrical Code), NFPA 70E (Standard for Electrical Safety in the Workplace), and the new NFPA 70B (Standard for Electrical Maintenance), as well as years of hands-on experience.

# Dave Jacobsen Safety Consultant and OSHA Authorized Trainer GEW LLC, Vancouver, Washington

#### Is That Confined Space Permit Required? Yes or No?

Industrial facilities and construction sites have a wide variety of enclosed areas where workers routinely enter and perform their jobs. Oregon OSHA standards require employers to evaluate each of these spaces to determine whether they are governed by the confined space standards. While Oregon OSHA provides guidance for making this determination, the final determination is the responsibility of the employer. In this session, we present a brief overview of confined space safety and then analyze the ways in which the confined space rules (and best practices) can be applied to identifying permit-required spaces. Other topics include maintaining acceptable entry conditions and the use of alternate entry procedures.

 James Johnson CEO D2000 Safety Inc., Eugene

#### Workplace Stress/Burnout: What Health and Safety Professionals Can Do

Are you concerned about the rising levels of stress and burnout in your workplace? Join us for an interactive and insightful presentation on the main causes and effects of work stress and burnout, as well as effective solutions to prevent this problem from a Total Worker Health® (TWH) perspective. This holistic approach addresses both the physical and mental well-being of workers. More specifically, you have the opportunity to learn practical ways to foster a supportive and psychologically safe work environment as part of your existing safety management practices. These include tools and resources you can bring to



your workplace to create a healthier, more productive, and engaging environment where workers can thrive and positively affect your organization's performance.

Katia Costa-Black, PT, Ph.D.
 Senior Manager for Education and Partnerships
 Oregon Institute of Occupational Health Sciences
 OHSU, Portland

#### The Worker Protection Standard and Chemical Safety and How it Relates to Your Vinyard and Winery

A good chemical management system is essential to stay competitive in the wine industry these days. Not only to produce the best product as possible, but more importantly, protecting your most valuable resource, the employee. This session focuses on the elements of the Worker Protection Standard and how to keep your employees safe from the chemical products they are handling, as well as safe and effective chemical management in the wineries including the most common gasses used. Some areas to be discussed include hazard communication, personal protective equipment, which includes respirators and emergency action plans.

 Cory Stengel Senior Occupational Health Consultant Oregon OSHA, Bend

#### **Hazard Identification**

It's one thing to spot hazards in the workplace. It's another to stop them from happening. If you're looking for some lively discussion covering both of those aspects – you came to the right place. This session reviews real-world hazards found in various workplaces and analyzes them further to get to the root of the problem. Both traditional and creative solutions are shared along with case studies that might surprise you.

 Craig Hamelund Education Specialist Oregon OSHA, Tigard

**2-2:45 p.m.** Break, Visit Exhibits, and Prize drawings

2:45-4:15 p.m.

Breakout Sessions

#### **Fire Safety, Fire Extinguisher Hands-on**

Join two local fire agencies for a review on fire safety, lithium batteries/EV, and fire extinguishers. Following the in-class portion, attendees are welcome to participate in a hands-on (outdoor) session.

Pendleton and Boardman Fire Representatives



#### **Excavation Safety Competent Person**

This training covers OSHA 29 CFR 1926 Subpart P; every excavation must have a designated competent person to manage the safety aspects of the site. To properly carry out competent person responsibilities, this individual must have training in, and be knowledgeable of, soil analysis, the use of protective systems and the requirements of the standard.

Topics covered are introduction to trench safety, the OSHA excavation standard, competent person responsibilities, sloping, shoring, shielding guidelines, protective systems options, soil analysis, and job planning.

 Joshua Smith Shoring Advisor – Safety Trainer United Rentals Trench Safety, Spokane Valley, Washington

# Fall Protection: Formal Equipment Inspections

In addition to the OSHA-required user inspection of personal fall protection equipment, ANSI and equipment manufacturers specify performing regular, in-depth inspections of all fall protection equipment in use at a facility on regular intervals. These inspections should be documented and consistent retirement criteria applied throughout the organization. This seminar is designed to teach students how to administer a formal inspection program and how to inspect harnesses, lanyards, connectors, and other fall protection equipment. Student materials includes a variety of checklists that can be used to assess the equipment and record results.

James Johnson
 CEO
 D2000 Safety Inc., Eugene

#### Total Worker Health® Awareness for Safety Committees

Safety Committees play a crucial role in identification and management of different workplace hazards. This workshop helps you to broaden your understanding of all types of hazards, including psychosocial and organizational hazards, which are not always easy to recognize. Participants have an opportunity to learn this from the perspective of a Total Worker Health<sup>®</sup> (TWH) approach, a concept coined and supported by the National Institute of Occupational Safety and Health (NIOSH). Attendees are able to relate how current workplace programs and policies might fit (or not) into the TWH approach and how this comprehensive approach can be used by safety committees to advance health, safety and well-being at work more effectively.

 Liz Hill, MPH, CIH, CSP Total Worker Health Adviser SAIF Corporation, Salem



#### Safety on the Move: Tractors, Equipment, and ATVs

Join this session on farm machinery safety, covering everything from tractors to ATVs. We share essential tips for safe operation, practical strategies to reduce risks in the field, and we even provide valuable resources to enhance safety on your farm. Equip yourself with the knowledge and tools to create a safer, more efficient farming environment.

- Luke Betts, CSP, ARM-E, ASP, AIS Senior Safety Management Consultant SAIF Corporation, Bend
- Wes Koester, BS
   Senior Safety Management Consultant
   SAIF Corporation, Springfield
- Mark Swanson
   Senior Safety Management Consultant
   SAIF Corporation, Bend

#### Incident Investigation Using Toyota Problem Solving

Incident investigation is a science and art that requires a standard methodology to navigate through causal factors to identify and address the "root" of the issue through targeted actions. Majority of companies have limited time and resources which can be easily wasted addressing incident "symptoms" than actual causal element of the incident. The course shares Toyota tools and methodologies to analyze incidents to identify the critical causal factor that must be addressed to prevent repeating history.

Richard Burnis, MSPH, CIH
 Senior Regional Safety and Security Manager
 Tillamook County Creamery Association, Tillamook



Safety advocates: In memory of George Vorhauer























This event is a joint effort of the SHARP Alliance, Oregon OSHA, and employers/employees form Northeast Oregon.

# **Registration Form**

All parts of the registration form must be completed to process your registration. Copy this registration form for each person attending.

#### **Register online at safetyseries.cventevents.com/blue25**

Name:		June 2 & 5, 2025	
		rendición conventión center	
Company:		Questions?	
Business address:			
City:	State: ZIP:	Call the Conference Section at 503-947-7411	
Phone:	Ext: Alternate phone:	Email: oregon.conferences@dcbs.oregon.gov	
Email:			
(required for confirmation; must be un	ique, no duplicate emails)		

#### Part 1: Registration fees

□ Pre-Conference Workshop (June 2)\$50	)
Conference (June 3, lunch included)	5

Total Enclosed \$

Payment (check, credit card information, or purchase order) must accompany registration form.

#### For pre-registration return by May 23, 2025.

Registration confirmation is sent via email. If you have questions or intend to register on-site, call for session availability, 503-947-7411.

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Occupational & Health Conference

#### Make check or purchase order payable to: Oregon SHARP Alliance

#### Please return this registration and your check to:

Blue Mountain Conference	FAX: 503-947-7019
PO Box 5640	
Salem, OR 97304-0640	(Federal tax ID: 93-1301636)

Method of payment:  Check  PO#	
Charge my:  MasterCard  VISA  American Express  Discover	Office use only
Name on card (print):	Date Rec
Phone number: ZIP Code:	
Biling address:	PO # Last 4
Exp. date: Security code:	
Signature:	3 digits on back of MasterCard or VISA     4 digits on front of American Express
Credit Card #:	For your protection, your credit card number will be shredded after processing.

#### Registrant's name:

#### Attendee profile (check one)

- □ Employee □ Consultant
- □ Management □ Other/not listed:\_
- □ Owner

#### Indicate which industry you represent: (check one)

- □ Agriculture
- □ Construction
- □ Food processing/manufacturing
- □ Forest activities/logging □ Government/public administration
- □ Oil/gas □ Transportation

□ Mining

□ Healthcare

□ Manufacturing

Are you a safety committee member? □ Yes □ No

#### Please indicate the number

#### of employees at your worksite:

- □ 1 to 20 employees
- □ 21 to 50 employees
- □ 51 or more employees
- □ Utilities
- □ Warehousing
- □ Wood products manufacturing

Other/not listed:

ops

Part 2: Session Choices

Circle your first (1) and second (2) choices for each time period.

#### Monday, June 2, 2025

1-2:15 p.m.		5 p.m. Pre-Conference Worksh
1	2	Fundamentos y Mejores Prácticas de un Comité de
		Seguridad (Safety Committee Basics)
1	2	Introducción de MonteCargas Eléctricas (PITs)

- Introducción de MonteCargas Eléctricas (PITs) 2 Traffic Control Certification (12:30-5:30 p.m.) 1
- Heartsaver CPR/AED/First-Aid Certification (1-5 p.m.) 1 2
- PSM Process Safety Management: The Building Blocks of 1 2 a Solid Health and Safety Management Program (1-5 p.m.)
- Serious Injury or Illness at Work: Now What? (1-4:30 p.m.) 1 2

#### 2:45-4:30 p.m.

- Traffic Control Certification (12:30-5:30 p.m.)
- Heartsaver CPR/AED/First-Aid Certification (1-5 p.m.)
- PSM Process Safety Management: The Building Blocks of a Solid Health and Safety Management Program (1-5 p.m.)
- Serious Injury or Illness at Work: Now What? (1-4:30 p.m.)
- Liderando el Camino: Construyendo una Cultura de 1 2 Seguridad Próspera (Safety Culture)
- Identificación de Peligros (Hazard Identification) 1 2

#### **Tuesday, June 3, 2025**

#### 7:15-9:45 a.m.

Yes, I will attend Breakfast, Welcome, and Keynote: What Was I Thinking?! Cognitive Biases in Human Error and Decision-Making

Do you require any special accommodations (e.g. food allergies)? Please list below:

Example: (1) 1 1

Example class A Example class B

- 10:30-11:45 a.m.
- 1 2 **Effective Accountability Systems**
- Electrical Safety for the Non-Electrician 1 2
- 1 2 PTSD Impacts on the Workforce
- 1 2 I Have My Personal Protective Equipment (PPE), Now What?
- Farm Safety Blueprint: Machine Guarding and Energy 1 2 **Control Essentials**
- 1 2 **Effective Safety Committees**

#### 12:45-2 p.m.

#### **Breakout Sessions**

**Breakout Sessions** 

- 1 2 Safety Leadership on the Front Lines 1 2 NFPA 70E - Making a Difference in Electrical Safety Is That Confined Space Permit Required? Yes or No? 1 2 1 2 Workplace Stress/Burnout: What Health and Safety **Professionals Can Do** 1 2 The Worker Protection Standard and Chemical Safety and How it Relates to Your Vinyard and Winery
- 1 2 Hazard Identification

2:45-4:15 p.m.

#### **Breakout Sessions**

- 1 2 Fire Safety, Fire Extinguisher Hands-on 1 2 **Excavation Safety Competent Person** 1 2 Fall Protection: Formal Equipment Inspections
- Total Worker Health® Awareness for Safety Committees 1 2
- 1 2 Safety on the Move: Tractors, Equipment, and ATVs
- 1 2 Incident Investigation Using Toyota Problem Solving

Example class C

2 2 (2)